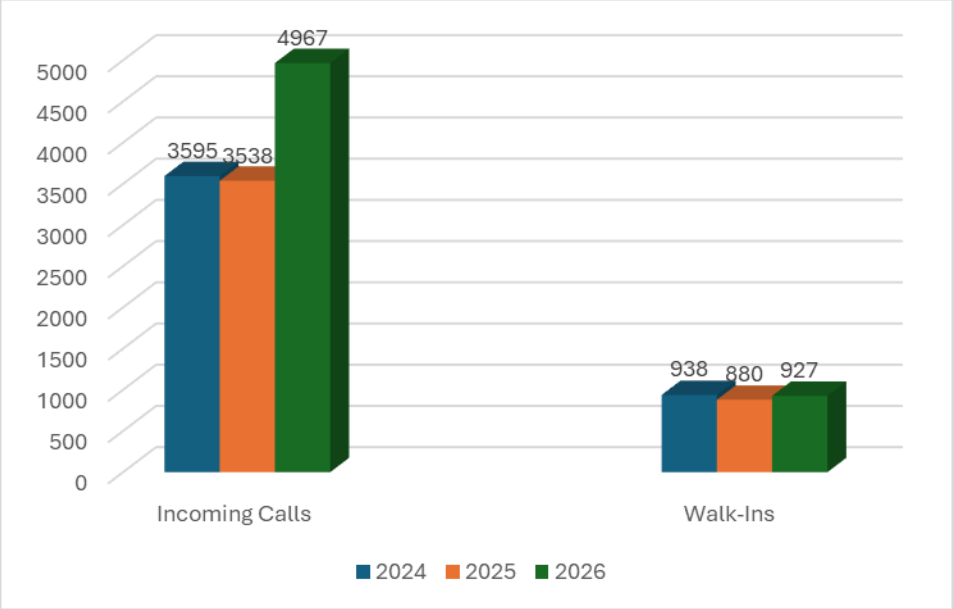
Department: Human Services
Period: October 2026

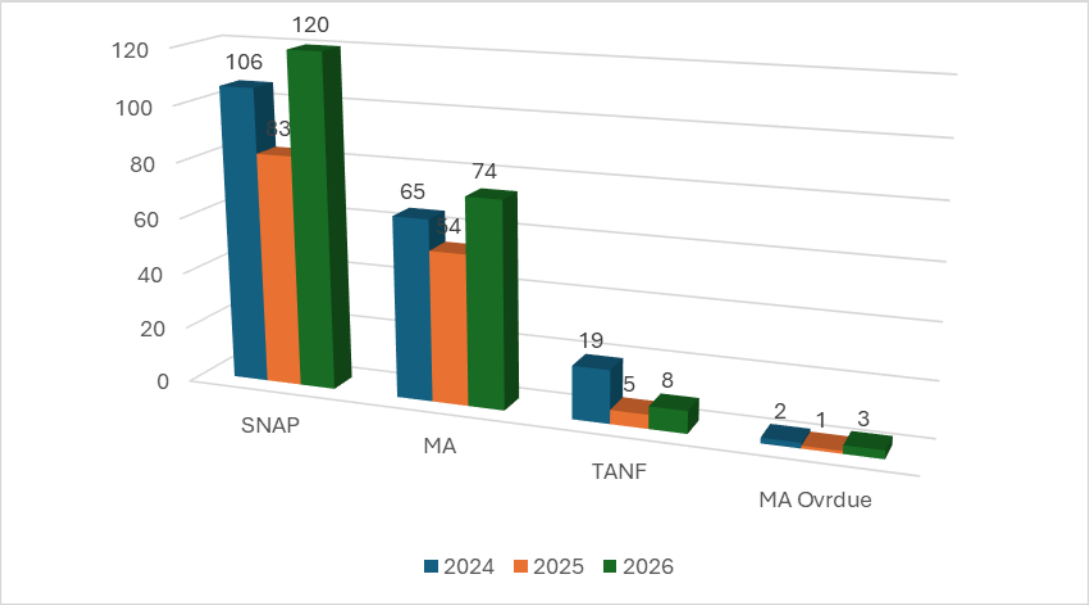
INDICATORS AND STATISTICS

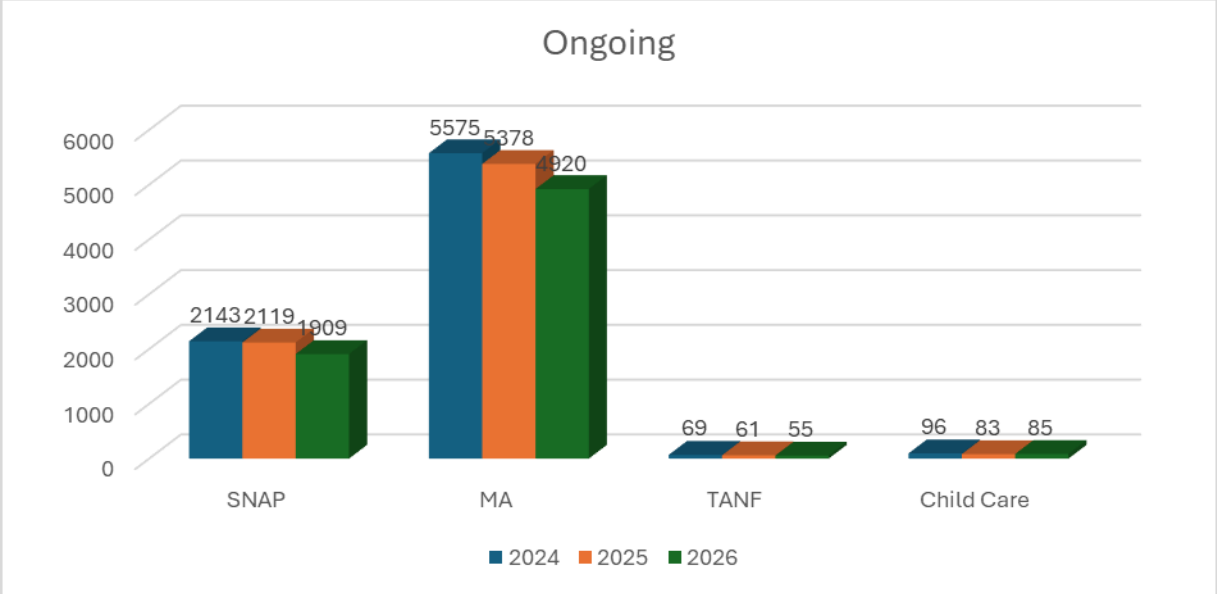
CUSTOMER SERVICE:

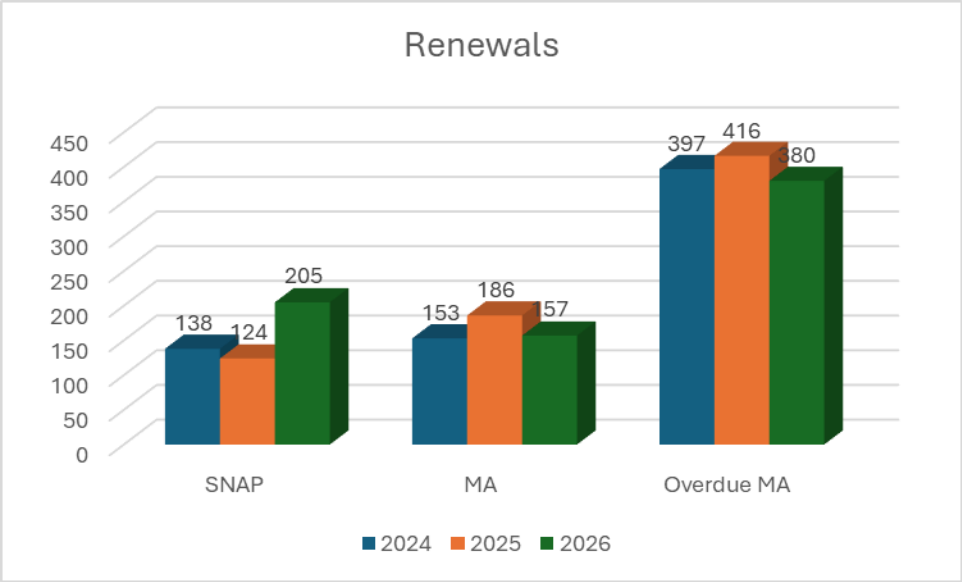


The local agency experienced a significant increase in the number of incoming calls to the agency in October over that observed in the prior two years in the same month. Of the 21 working days in the month of October, there were at least 44 visitors to the agency each day. The highest number of clients to the local agency was observed on Fridays, with the lowest number seen on Mondays. There was one observed holiday in the month of October for Columbus Day on Monday October 12th. The seasonal energy assistance program began in October and will continue through December 17th.

Eligibility: Pending Applications

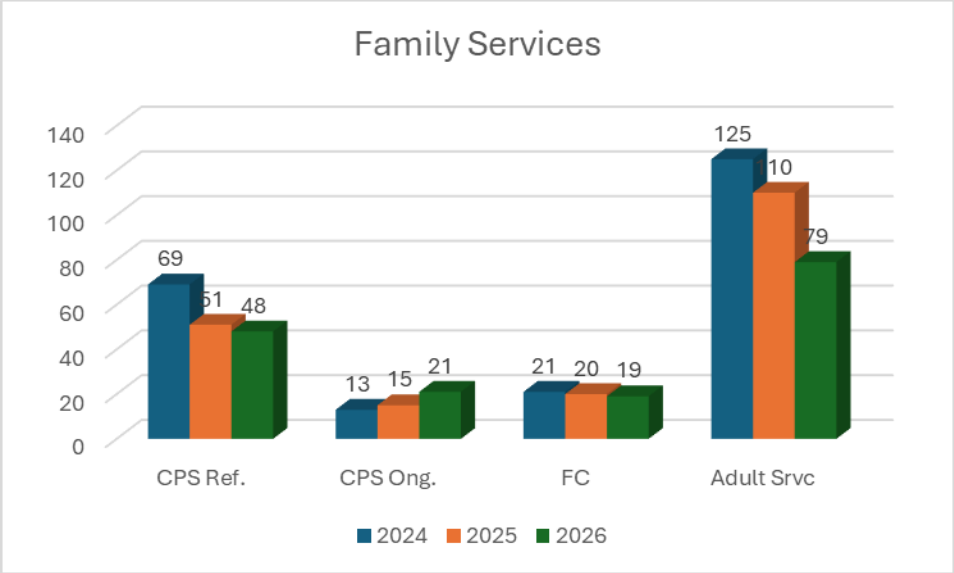






Applications for SNAP and Medicaid increased in the month of October. There has been a noticeable decrease in the number of Ongoing cases due in part to changes in the eligibility requirements for those programs. Benefit program renewals for SNAP and Medicaid increased. The number of Medicaid renewals that are overdue increased slightly over the prior month but is less than the prior year in the same month. Newly hired staff are still training but have begun to process cases which require supervisory approval. The benefits unit has two vacancies in the ABD unit which includes the Lead Worker's position. We are exploring the possibility of contract workers assisting until new staff are trained and able to process cases more independently.

Services Unit:



FOSTER CARE SUMMARY:

No new youth entered foster care in October. We have three youths aging out in November, one is aging out of Fostering Futures who is over 21 and the other two will be turning 18 plan to continue to receive assistance in the Fostering Futures program.

As of October 2026, there are 19 youths in foster care. Seven (7) youths have been in care for less than 12 months, three (3) youths have been in care for more than 12 months, but less than 24 months and five (5) youths have been in care for more than 24 months. Each of these youths has had a face-to-face visit in October as required by State and foster care policy.

Six (6) youth are in congregate care, six (6) youth are in a non-relative foster home placement, and four (4) youth are in the Fostering Futures program. Two (2) youths are in a relative placement, and one (1) youth is on a trial home placement.

FOSTER PARENT RECRUITMENT/TRAINING UPDATE:

The Foster Parent Resource Coordinator is actively recruiting and training prospective foster families and kinship families. Our goal is to have 10 available homes in our locality by the end of the year – we currently have 8 fully approved families.

CPS Summary:
CPS Intake Referrals for October: 68
Below are the number and reason for referral screen outs:
Does not meet definition – 40.
Duplicate referral – 7
Inadequate information – 4
Alleged Abuser not a caretaker – 2
Out of State jurisdiction – 1
Alleged victim 18 or over – 1
Total – 55

Adult Services Summary:
In the month of October:

- # of APS Reports: 28
- # of AS cases: 2
- Guardianship Cases: 59
- Total # of APS/AS/Guardianship Cases: 89

Case closure specific to type of substantiated abuse/neglect/exploitation:

- Self-neglect – 6
- Physical Abuse – 1
- Financial exploitation – 1

Clients needing protective services and accepts – 4
Clients needing protective services and refuses – 3
Protective services no longer exist – 1
Invalid APS investigation – 10
Unfounded investigations – 7
Invalid Reports – 2

In-home (formerly known as CPS Ongoing) Cases and Family Support (formerly known as Foster Care Prevention) Cases
There are currently eight (8) In-Home cases and six (6) Family Support cases. The unit safely closed five (5) cases and opened three (3) cases in October. Two (2) cases are court ordered for services. There were four (4) court appearances. Two (2) cases have court involvement. Forty-nine (49) home visits were made with one (1) being outside of the county. Fifty-seven (57) clients receive services in these categories.

PROJECT REPORTS AND ACTION ITEMS

1. The Louisa Department of Human Services has settled into its new building and is officially open for business.

PLANNING AND FUTURE CONSIDERATIONS

1. Medicaid changes are being implemented to accommodate President Trump's HR 1 executive order released October 1, 2025.
2. The local agency is actively seeking applications to fill 1 vacancy for BPS Lead Worker, one BPS I vacancy.
3. October recognizes Breast Cancer Awareness Month. Staff wore pink in support of the observance of the many lives touched by a cancer diagnosis or is a survivor of breast cancer.